

## Experience

### **Vocational Consultant / Certified Rehabilitation Counselor**

Craig has significant experience in providing employment-related consulting services to a wide variety of employers. Services have included vocational rehabilitation counseling, case management, employability assessments, development of retraining plans, and coordination of return-to-work and injury reduction programs. Craig has also had the ongoing opportunity to provide expert testimony in employment-related matters.

- Interviewed and evaluated clients, and conferred with medical and other professional personnel to determine type and degree of workers' disabilities, eligibility for service, and feasibility of vocational rehabilitation.
- Determined suitable job or business consistent with clients' desires, aptitudes, and physical, mental, and emotional limitations.
- Planned and arranged for clients to study or train for specific jobs. Assisted clients with personal adjustment throughout rehabilitation program.
- Promoted and developed job openings. Placed qualified clients in employment. Worked toward increasing clients' capacities to support independent living.

**Bock Consulting, Inc. - Kirkland, WA**  
September 2003 through Present

**J. Donley Associates - Seattle, WA**  
June 1997 through September 2003

## Education

**Master of Arts, Vocational Rehabilitation Counseling**  
City University – Bellevue, WA (1995 – 1998)

**Bachelor of Arts, English**  
University of Washington – Seattle, WA (1988 – 1992)

## Certifications

**Commission on Rehabilitation Counselor Certification (2000 – Present)**

- Certified Rehabilitation Counselor (ID #C-037709)

## Washington State Registrations

**Vocational Rehabilitation Counselor (1997 – Present)**

- Provider ID#: 173759
- Firm ID#: 173758
- VRC ID#: 9281

## Professional Affiliations

**International Association of Rehabilitation Professionals (1997 - Present)**

- Past President – Washington State Chapter
- Current President Elect – Three Year Term (Elect, President, Past)

**Washington State Self-Insurers Association (1997 – Present)**

- Industrial University Adjunct Faculty Member (Claims 1-4 Training Series)
- Washington Workers' Compensation Professional (WWCP) Trainer
- 2009 Annual Conference Presenter

## Professional Biography

Craig Bock is a Certified Rehabilitation Counselor (“CRC”) who has obtained a Masters of Arts Degree in Vocational Rehabilitation Counseling. Craig began his professional career as a Vocational Rehabilitation Counselor in 1997, and formed Bock Consulting in September 2003. Craig is a Past President of the International Association of Rehabilitation Professionals (“IARP” - Washington State Chapter), and is a registered counselor with the State of Washington. Craig is an Adjunct Faculty Member for the Washington State Self-Insured Association’s Industrial University educational programs.

Craig is the creator of the Zero Injury<sup>sm</sup> Program which is an interactive employee/employer injury reduction program utilizing communication to eliminate work place injuries and lost days, have the employees take charge of on-the-job safety and increase overall job satisfaction. Craig is a life coach and motivational speaker, leading one on one work-shops as well as large group presentations which strengthen the attendee’s personal and professional foundation in goal setting and attainment skills.

Craig’s presentations include:

Washington Self-Insurers Association (WSIA)

“Introduction to Claims Management / Complex Claims Management Training Series”  
(2003-Present; Statewide)

International Association of Rehabilitation Professionals National Conference (IARP)

“Return to Work Programs” (May 2004 – Scottsdale, AZ)

Council on Education in Management

“Ability to Work Assessments, Containing Costs, Worker Productivity”  
(March 2005 – Seattle, WA)

Evergreen Safety Council

Managing Worker’s Compensation Costs – “Voc 101” (May 2005 – Seattle, WA)

Council on Education in Management

Washington Workers’ Compensation Update 2005 – “Reaping the Benefits of a Successful and Legally Compliant Return-to-Work and Light-Duty Program that is a Win-Win for Employers and Injured Workers.” (July 2005 – Bellevue, WA)

Department of Energy – Hanford

“The Ins & Outs, Ups & Downs and Myths of Washington Workers’ Compensation.” (January, April 2007 – Richland, WA)

Lake WA School District / Novapro Risk Solutions, LP

“Utilizing Your Return to Work Program” (April 2007 – Redmond, WA)

Association of Occupational Health Professionals in Healthcare (AOHP)

“RTW and Zero Injury Program” (April 2007 – Tukwila, WA)

Genie Industries (TEREX)

“Utilizing Your Return to Work Program” (November 2007 – Moses Lake, WA)

Public Risk Management Association – WA Chapter (WAPRIMA)  
“2008 ADA Reasonable Accommodations Update” (March 2009 – Tukwila, WA)

Washington Self-Insurers Association (WSIA)  
Annual Conference – “Partnering with Vocational Counselors to Maximize Positive Worker Outcomes” (May 2009 – Seatac, WA)

Timber Operator’s Council (TOC) Management Services  
Washington Safety and Workers’ Comp Conference 2009  
“Changes in Vocational Rehabilitation – New Rules, New Challenges.” (May 2009 – Everett, WA)

Department of L & I  
Fall Conference 2009. “Case Management Best Practices.” (November 2009 – Tumwater, WA)